

Proposed Adults Social Care Budget Saving options

Tell us what you think

Please return your completed form in the pre-paid envelope provided, no later than Friday 2nd July 2021. Alternatively you can complete the form online on the One Community website at <https://www.onecommunitybury.co.uk/asc-proposed-persona-care-and-support-ltd-savings> or email your feedback to strategicplanning@bury.gov.uk. Thank you.

What the council proposes for adult social care

As a result of the reductions in public spending and the impact of the recent pandemic, Bury Council has to reduce its spending significantly over the coming years.

The council's overall aim is to keep providing the current level of service, but find less expensive and better ways of doing this.

Over the next three years we propose to make savings of just over £12 million out of our current adult social care budget of £52 million. We want to do this in a number of ways: looking at what and how we buy care and support, transforming services and working towards an all age disability service.

Persona Care and Support Limited - Saving Proposals

Some of the proposed savings are to be achieved by our Local Authority Trading Company, Persona Care and Support Limited (Persona). Persona provides a number of services supporting those with learning disabilities, dementia and older people. Services range from day care, supported living, extra care, respite and shared lives. Due to the challenging financial situation, Bury will reduce the Persona contract by £2.5 million over the next 2 years. This is part of a much larger programme of savings which affects a number of services across Bury.

To achieve the savings required it is proposed to change some services and develop new ways of working to realise efficiencies, and in some cases it could mean the potential reduction or closure of services. Every effort will be made to minimise the effect of these changes on customers and staff.

Proposal 1: Persona Care and Support Limited Savings: Proposed Day Care savings

We propose to reduce the number of places of day care which the Council buys from Persona. Before the Covid19 pandemic, the day care service consistently had a number of places which were not used. Removing the unused places will enable better value for money.

For existing day service customers there is no suggestion that the amount of support currently received will reduce in any way as a direct result of this proposal. The proposal is focussed on removing unused places. However, in order to provide best value we propose to combine the older people's day service and to provide it from one location (Grundy). This is because the reduced number of places can be accommodated in one venue, which will mean lower running costs. The two sites being considered are Grundy and Pinfold Lane, only Grundy is large enough to accommodate all older people's day service customers.

In short, the proposal is: to reduce the number of unused places in the day care service, close Pinfold Lane Centre and relocate the dementia day service to a designated area at Grundy. If this proposal is agreed, the dementia day service would have its own secure area at Grundy and be refurbished to be 'dementia-friendly'.

Please tell us what you think about the Councils proposal for Persona Care and Support Limited Day Care service.

Q1. Do you agree with the Councils proposals for Day Care service?
(Please circle the applicable answer)

Yes / No

Q2. Do you have particular areas of concern about the Persona Day Care service proposal? Do you have ideas of how these concerns could be reduced? (Please answer in the space provided)

Q3. Do you have an alternative idea that you would like to be considered? (Please answer in the space provided)

Q4. What is important to you about day care? (Maybe think about what you want day care to be, look like or provide for you now or in the future.) (Please answer in the space provided)

Proposal 2: Persona Care and Support Limited Savings: Proposed short stay facility savings

We propose to reduce the number of places of short stay which the Council buys from Persona. Before the Covid19 pandemic the short stay service consistently had a number of places which were not used. By removing that unused capacity it will enable better value for money.

Short stay is where customers will stay for a period of time up to 6 weeks as either a break from their normal place of care, to provider carers or family members a break from caring or because a person may need some short term support to recuperate. On occasion people stay longer than the 6 weeks and we are keen to prevent that from happening, as there are alternative options for those people who need care for longer than 6 weeks. We are going to change our approach to managing short stay to ensure people don't stay longer than 6 weeks and as a result we will need less beds from short stay.

Currently there are two Persona buildings that offer short stay care, these are called Spurr House and Elmhurst. As we do not need the number of beds we currently have for short stay, then we do not need both buildings. Only having one building will mean that overall costs will be reduced and therefore savings can be achieved.

Both buildings have been considered in detail taking account of the number of beds that are needed, the quality and longevity of the building, the unit cost of each facility and the likely investment costs needed to keep and maintain the building. Based on this it is proposed that Spurr House would be the building to close, leaving Elmhurst open for short stay care.

This proposal will ensure that one building remains open to offer short stay care for our customers. The service offered will not change, however the location where a person goes to for short stay care may change for some people.

If this option is agreed, arrangements would be put in place to minimise any disruption to customers who may, at the time of closure, be using either facility.

Please tell us what you think about the Councils proposal for Persona Care and Support Limited short stay service.

Q5. Do you agree with the Councils proposals for reducing short stay beds? *(Please circle the applicable answer)*

Yes / No

Q6. Do you agree with the Councils proposals to close Spurr House? *(Please circle the applicable answer)*

Yes / No

Q7. Do you have particular areas of concern about the Council's proposals for Persona short stay service? Do you have ideas of how these concerns could be reduced?

(Please answer in the space provided)

Q8. Do you have an alternative idea that you would like to be considered? (Please answer in the space provided)

Proposal 3: Developing an All Age Disability Service

We currently have two separate services for people with learning disabilities: one for children and young people, and one for adults.

Our aim is to provide one service for all customers whatever their age, concentrating on the needs and strengths of the individual, not their disability. Therefore, you would not have to move from children and young people service to adult's service when you turned a certain age, as the proposal would remove the need to hand over or transfer between the two services.

This would take some time to implement, so, in the meantime, we will focus on making the transition from children and young people to adult services at an earlier age, ideally at 13 or 14. This will enable more appropriate support of the individual and their family to be put in place.

We also need to reduce placements outside of Bury, therefore we will work with partners to improve local opportunities for education, housing and respite care, enabling people to remain part of their local community. Achieving this will generate savings as care packages will be more suitable and encourage independence, choice and control for our young adults.

Q9. Do you agree with the Councils proposals to develop an all age disability service? (Please circle the applicable answer)

Yes / No

Q10. Do you have particular areas of concern about the proposals for an all age disability service/ team? Do you have ideas of how these concerns could be reduced?

(Please answer in the space provided)

Q11. If you could design services in Bury for people with a learning disability what would they look like? (Please answer in the space provided)

Alternative Savings Suggestions

We would like to know your views on whether you have suggestions where the Council could make savings elsewhere, therefore please use the box below to make any suggestions or thoughts you might have.

Q12. Do you have suggestions where the council could make savings elsewhere? (Please answer in the space provided)

Transport

In Bury we are currently reviewing our transport policy. Some customers receive transport to and from care settings as part of their package of care. If you receive transport as part of your care package we would like to hear your thoughts on the transport provided. If you do not receive transport then please circle not applicable or leave blank.

Q13. Do you receive transport as part of your care package? (Please circle the applicable answer)

Yes / No / Not applicable

Q14. If you do not receive transport as part of your care package please describe how you get to and from your care setting.

Q15. Do you pay for transport with your direct payment? *(Please circle the applicable answer)*

Yes / No / Not applicable

Q16. Do you receive a benefit that funds or contributes towards a vehicle? *(Please circle the applicable answer)*

Yes / No / Not applicable

Q17. If transport was not available to you would you have another means of transport to get to your care setting? *(Please circle the applicable answer)*

Yes / No / Not applicable

Q18. If a bus type vehicle was not available for transport would you consider sharing a taxi with other customers? *(Please circle the applicable answer)*

Yes / No / Not applicable

Q19. If a bus type vehicle was not available for transport would you consider sharing a 'lift' with other customer's family or carer? *(Please circle the applicable answer)*

Yes / No / Not applicable

Q20. Thinking about the transport service you use, please tell us what you think of it? Could anything be improved or changed?
(Please answer in the space provided)

Thank you for taking the time to share your thoughts with us today.

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Your feedback will be used to formulate the recommendations which will go through to the Council Cabinet meeting for decision (proposed for July 2021). The outcome of these savings proposals will be published on the One Community website <https://www.onecommunitybury.co.uk/asc-proposed-persona-care-and-support-ltd-savings> following the cabinet meeting for you to view. As we will not be writing to you individually following the consultation you do not need to supply us with any personal details.

Thank you.

Proposed Adults Social Care Budget Saving options

Tell us what you think

What the council proposes for adult social care



As a result of the reductions in public spending and the impact of the recent pandemic, Bury Council has to reduce its spending over the coming years.

The council's aim is to keep providing, but find less expensive and better ways of doing this.

Over the next three years we propose to make savings of just over £12 million out of our current adult social care budget of £52 million.

Proposal means that this is our idea and suggests what the budget savings could be.

We want to do this in a number of ways:

looking at what and how we buy care and support



transforming services.





working towards an all age disability service.

Persona Care and Support Limited - Saving Proposals



Some of the proposed savings are to be achieved by Persona Care and Support Limited (Persona).

Persona provides a number of services supporting those with learning disabilities, dementia and older people.



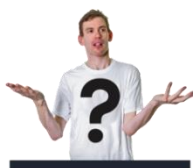
Services range from day care, supported living, extra care, respite and shared lives.



Due to the financial situation, Bury will reduce the Persona contract by £2.5 million over the next 2 years. This is part of a much larger programme of savings which affects a number of services across Bury.



To achieve the savings, it is proposed to change some services and develop new ways of working. It could mean the possible reduction or closure of some services.



Every effort will be made to minimise the effect of these changes on customers and staff.

Proposal 1: Persona Care and Support Limited Savings: Proposed Day Care savings



We propose to reduce the number of places of day care which the Council buys from Persona.

Before the Covid19 pandemic, the day care service had places which were not used.

For existing day service customers, the amount of support currently received will not reduce in any way as a direct result of this proposal.



The proposal is focussed on removing unused places. We propose to combine the older people's day service and to provide it from one location (Grundy).

This is because the reduced number of places can be accommodated in one venue, which will mean lower running costs.



The two sites being considered are Grundy and Pinfold Lane, only Grundy is large enough to accommodate all older people's day service customers.



The proposal is: to reduce the number of unused places in the day care service, close Pinfold Lane Centre at Grundy.





If this proposal is agreed, the dementia day service would have its own secure area at Grundy and be refurbished to be 'dementia-friendly'.



Please tell us what you think about the Councils proposal for Persona Care and Support Limited Day Care service.



Q1. Do you agree with the Councils proposals for Day Care service?

Yes 	No 
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Q2. Do you have any concerns about the Persona Day Care service proposal?



Do you have ideas of how these concerns could be reduced?



Q3. Do you have an idea that you would like to be considered?



Q4. What is important to you about day care?



(think about what you want day care to be, look like or provide for you now or in the future.)

Proposal 2: Persona Care and Support Limited Savings: Proposed short stay facility savings



We propose to reduce the number of places of short stay which the Council buys from Persona.

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Short stay is where customers will stay for a period of time up to 6 weeks as either a break, to provide carers or family members with a break from caring or because a person may need some short term support to recuperate.

Sometimes people stay longer than the 6 weeks and we're keen to prevent that from happening, as there are alternative options for those people who need care for longer than 6 weeks.



Currently there are two Persona buildings that offer short stay care, these are called Spurr House and Elmhurst. As we do not need the number of beds we currently have for short stay, then we do not need both buildings.



Only having one building will mean that costs will be reduced and therefore savings can be achieved.

Both buildings have been considered in detail. It is proposed that Spurr House would be the building to close, leaving Elmhurst open for short stay care.



This proposal will ensure that one building remains open to offer short stay care for our customers. The service offered will not change, however the location where a person goes to for short stay care may change for some people.



If this option is agreed, arrangements would be put in place to minimise any disruption to customers who may, at the time of closure, be using either facility.



Please tell us what you think about the Councils proposal for Persona Care and Support Limited short stay service.





Q5. Do you agree with the Councils proposals for reducing short stay beds?

<p>Yes </p>	<p>No </p>
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Q6. Do you agree with the Councils proposals to close Spurr House?

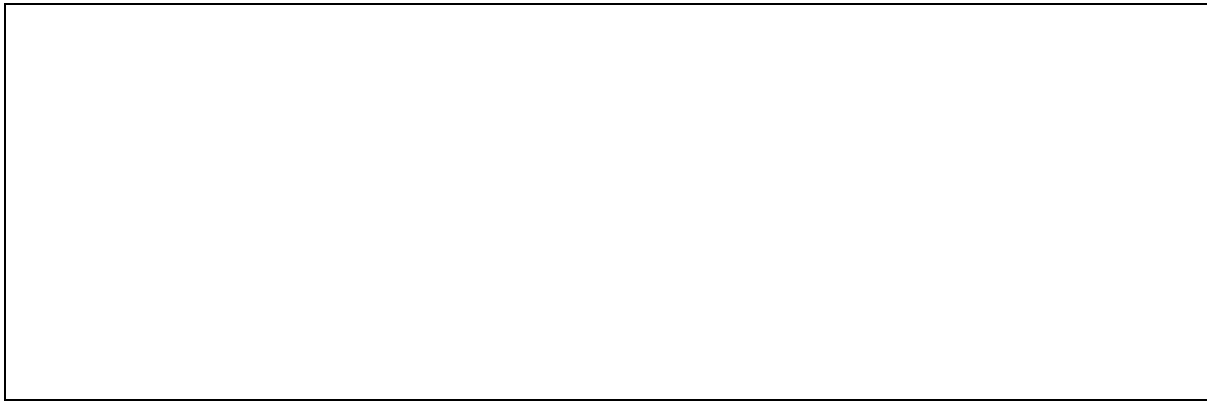
<p>Yes </p>	<p>No </p>
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Q7. Do you have any concerns about the Council's proposals for Persona short stay service?



Do you have ideas of how these concerns could be reduced?



Q8. Do you have an idea that you would like to be considered?



Proposal 3: Developing an All Age Disability Service



We have two separate services for people with learning disabilities: one for children and young people, and one for adults.

Our aim is to provide one service for all customers whatever their age, concentrating on the needs and strengths of the individual, not their disability.

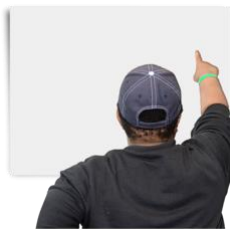


This would take some time to implement: so, in the meantime, we will focus on making the transition from children to adult services at an earlier age, ideally at 13 or 14. This will enable more appropriate support of the individual and their family to be put in place.



We also need to reduce placements outside of Bury.



We will work with partners to improve local opportunities for education, housing and respite care, enabling people to remain part of their local community.



Achieving this will make savings as care packages will encourage independence, choice and control for our young adults.



Q9. Do you agree with the Councils proposals to develop an all age disability service?

<p>Yes</p> 	<p>No</p> 
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Q10. Do you have any concerns about the proposals for an all age disability service/ team?



Do you have ideas of how these concerns could be reduced?



Q11. If you could plan services in Bury for people with a learning disability, what would they look like?

Other Savings Suggestions



We would like to know your views on where the Council could make savings elsewhere. Please use the box below to make any suggestions or thoughts you might have.



Q12. Do you have suggestions where the council could make savings elsewhere?

Transport

In Bury we are reviewing our transport policy.

Some customers receive transport to and from care settings as part of their package of care.



If you receive transport as part of your care package, we would like to hear your thoughts on the transport provided.

If you do not receive transport then please circle not applicable or leave blank.





Q13. Do you receive transport as part of your care package?

Yes 	No 	Not applicable
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Q14. If you do not receive transport as part of your care package, please describe how you get to and from your care setting.

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Yes 	No 	Not applicable
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Yes 	No 	Not applicable
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Q17. If transport was not available to you, would you have another means of transport to get to your care setting?

Yes 	No 	Not applicable
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Q18. If a bus type vehicle was not available for transport, would you consider sharing a taxi with other customers?

Yes 	No 	Not applicable
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Q19. If a bus type vehicle was not available for transport, would you consider sharing a 'lift' with other customer's family or carer?

<p>Yes </p>	<p>No </p>	<p>Not applicable</p>
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Q20. Thinking about the transport service you use, please tell us what you think of it?

Could anything be improved or changed?



Thank you for taking the time to share your thoughts with us today.



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Your feedback will be used to make the recommendations which will go to the Council Cabinet meeting for decision (proposed for July 2021).



The outcome of these savings proposals will be published on the One Community website:



<https://www.onecommunitybury.co.uk/asc-proposed-persona-care-and-support-ltd-savings>

Thank you.





Our Ref ASC savings options: Persona
Date 24 May 2021
Please ask for Hayley Ashall
Direct Line 01612537927
E-mail strategicplanning@bury.gov.uk

Dear Customer

Subject: Proposed savings options in adult social care

Introduction

We are writing to let you know about proposals by Bury Council to reduce spending on adult social care in the coming years.

Before any decisions are made, a period of consultation will begin on Monday 24th May 2021 – and we are inviting you to read the proposals and give us your views.

What is being proposed?

A number of potential saving options are being proposed for Persona Care and Support Limited. Persona provides a number of services supporting those with learning disabilities, dementia and older people. Services range from day care, supported living, extra care, respite and shared lives.

These options are outlined in the survey which is attached to this letter. More details are on the One Community Website <https://www.onecommunitybury.co.uk/asc-proposed-persona-care-and-support-ltd-savings>

Why are you informing me of this?

We are writing to you because you, or someone you care for, currently receives a service commissioned by Bury Council and delivered by Persona.

If this is not the case, we apologise. Please let us know and we will amend our records.

Do I have to take part?

No, the consultation is completely voluntary. However, your views are important as they will be taken into consideration when the council makes a decision on these proposed changes.

Will my feedback remain confidential?

Yes, your answers will be treated in the strictest confidence and will not be used other than for this purpose. You do not have to give us your personal details, and the anonymised results of the consultation will be published on the One Community website <https://www.onecommunitybury.co.uk/asc-proposed-persona-care-and-support-ltd-savings>. All responses will be held and stored within data protection guidelines and the council's privacy policy.

How do I take part?

You can give us your views in a number of ways:

Online: Visit the One Community website <https://www.onecommunitybury.co.uk/asc-proposed-persona-care-and-support-ltd-savings> and follow the instructions to complete the survey.

Email: You can respond to this consultation by emailing your thoughts to strategicplanning@bury.gov.uk

By post: We have included a survey with this letter. You can fill it in and return it using the enclosed prepaid envelope or write to: ASC Savings Options for Persona Care and Support Limited, Bury Council, 3 Knowsley Place, Duke Street, Bury, BL9 0EJ.

At public meetings: We will be holding a number of public meetings – details below. Due to the Covid-19 social distancing requirements, and to keep everyone as safe as possible, these meetings will be held online, via Microsoft teams. To attend one of them, please contact the organisation arranging the session and they will send you an invitation.

Public Meeting Information

Session 1 – Wednesday 9th June (10:30am – 12noon)

This is a session for people who have a Learning Disability and is organised by Bury People First.

To attend the session: Please contact Bury People First using details below.

Email: kim@burypeoplefirst.org

Tel: 0161 705 4342 or 07939 127811

Session 2 – Wednesday 9th June (6:30pm – 8:00pm)

This is a session for family members or those that care for someone with a Learning Disability and is organised by Bury People First.

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Session 3 – Wednesday 16th June (10:30am – 12noon)

This is a session for people who have a Learning Disability and is organised by Bury People First.

To attend the session: Please contact Bury People First using details below.

Email: kim@burypeoplefirst.org

Tel: 0161 705 4342 or 07939 127811

Session 4 – Wednesday 23rd June (1:00pm – 2:30pm)

This is a session for anyone to attend who may want to share their views. This session is organised by Healthwatch Bury.

To attend the session: Please contact either Andrea or Annemari at the Healthwatch Bury office using the details below.

Email: info@healthwatchbury.co.uk

Tel: 0161 253 6300

Session 5 – Monday 28th June (2:00pm – 3:30pm)

This is a session for anyone to attend who may want to share their views. This session is organised by Bury Council.

To attend the session: Please either send an email using the address below or leave a voicemail on the below telephone number, providing your name, telephone number and email address.

Email: strategicplanning@bury.gov.uk

Tel: [0161 253 6885](tel:01612536885)

Where can I get support?

If you need help to take part in the consultation, or have any questions about the proposals, please speak with either Bury People First on 0161 705 4342 or Healthwatch Bury on 0161 253 6300. We can provide a translation of this information into any language that you require, and copies in Braille or large print on request.

What will happen with the results of the consultation?

The results will be included in a final report which the Council will use to make an informed judgement on whether to implement the proposals. The results of the consultation will be published on the One Community website <https://www.onecommunitybury.co.uk/asc-proposed-persona-care-and-support-ltd-savings>

Consultation deadline

Taking part in the consultation is voluntary, but we would appreciate having your views on the proposals. The closing date for submitting your response is **Friday 2 July 2021**. Submissions received after this date will not be included in the consultation results.

Yours sincerely



KAT SOWDEN

Managing Director

Persona Care and Support Limited



JULIE GONDA

Director of Community Commissioning (DASS)

Bury Council



ADRIAN CROOK

Assistant Director – Adult Social Care

Bury Council

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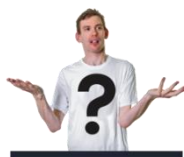


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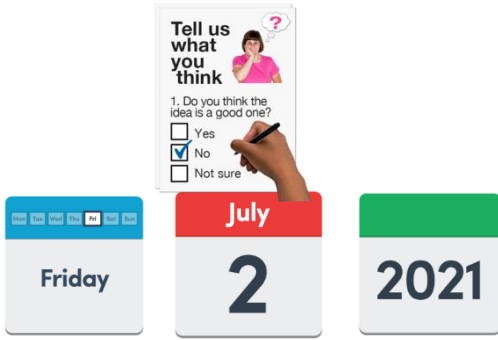
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Assistant Director – Adult Social Care
Bury Council